

Terms and Conditions:

Rates January 2018 to December 2018.

- Minimum x2 Nights per Unit = Max/Min 2 Persons per Unit.
- Services offered dependant on availability of Units.
- Venue / Event Rules Apply / Venue Event Rates Excluded (unless otherwise indicated).

Payment Policy:

- On enquiry for a You2Camp service, a Quote will be forwarded for consideration. Quote valid for 2 days from date issued.
- Invoice to be forwarded on acceptance of Quotation. 50% Deposit required to secure Booking, to be paid 2 days from Invoice date. Deposit is non-refundable (see Cancellation Policy).
- Balance of payment due 3 days before You2Camp service rendered. No refund for early departures.
- We hold the right to cancel any booking due to non-payment.
- **Group Bookings:** The person who made the booking is responsible for deposits.
- **Kids:** From the age of 7 they will pay normal tariffs. The first child under the age of 7 will be charged a discounted price, two children under the age of 7 count for one normal tariff.

Small Groups/ Group Events / Events:

- We have exciting "Events Calendar" for **smaller groups** (www.You2Camp.com or www.facebook.com/you2camp)
- We travel for Group Events to locations from our approved venues list, minimum of "5 Basic or 5 Luxury Units" (or more). Group Events a reconfiguration on kitchenette facilities will be suggested and agreed with Organisers.
- Event Organiser or Festivals, pricing through organisers (unless otherwise indicated) - Minimum 15 Units per Event/Festival, minimum 2 nights/2 persons per Event Unit. You2Camp provide services to Events/Festivals as listed in the venues list ("[Events Considerations](#)" applicable for providing services).

Cancellation Policy:

- Cancellation 0-14 days before date of arrival, or no-show - visitor forfeits 100% of deposit paid.
- Cancellation 15-28 days before date of arrival - visitor forfeits 75% of deposit paid or 25% of full invoice value (whichever greater).
- Cancellation 29+ days before date of arrival - visitor forfeits 50% of deposit paid or 25% of full quote value (whichever greater).

Arrival and Departure Policy:

- Unless otherwise agreed please note that Units will be ready by 14h00 on day of arrival.
- Unless otherwise agreed please note that Units to be vacated 11h00 on day of departure.

Additional Terms and Conditions:

- Apart from natural disasters please note that losses or breakages of You2Camp equipment will be for the account of the Customer.
- Whilst every effort is made to update the information provided on this price list on a regular basis, You2Camp reserves the right at any time to change the specs, prices or discontinue services or products without notice.
- You2Camp holds the right to postpone or cancel any event when severe weather warnings is issued by www.weathersa.co.za Should the weather pose a threat at an event; the client will be requested to vacate their tent for their own safety and the safety of You2Camp equipment. Each situation to be based on merit
- Although You2Camp make every effort to ensure that your experience is as safe as possible, You2Camp cannot be held responsible or liable in any way for any/or all consequences (including, without limitation) for loss or damage of personal property or life. Use of You2Camp equipment will be at Client's own risk. Any deliberate damage to You2Camp property will be for Client's account. Also refer other Terms and Conditions as stated on invoice.
- You2Camp equipment should not be removed from the specified site for any other purposes unless arranged prior to the event or if permission has been granted by a You2Camp employee.
- **Disclaimer Form provided by You2Camp to be signed on arrival.**
- **By signing the disclaimer form you also agree to adhere to all the Terms and Conditions as stated above**
- **Event consideration form must be read in conjunction with the Terms and Conditions.**
- **Event Organizers must sign Disclaimer Form, Terms and Conditions and Event consideration form**